

**We support. You succeed.**

**IOWA STATE UNIVERSITY**  
**Academic Success Center**

| ASC Service Delivery Plan: Summer 2021 |                                  |   |   |  |   |
|--|----------------------------------|---|---|--|---|
| Service                                | Target Population                | Delivery Method*                        | How to Schedule Service                                   | How to Access Service  | Notes   |
| <b>Academic Coaching</b>               | All students                     | Online synchronous video or phone call. | Schedule on EAB/NAVIGATE – ISU Appointments on AccessPlus | Coach will follow-up with instructions once a request is made.                                     |   |
| <b>Online Resources/ Handouts</b>      | All Students<br>Faculty<br>Staff | <a href="#">ASC Website</a>             | Not Applicable  | <a href="#">ASC Website</a>  |   |
| <b>Tutoring Services</b>               | All students                     | Online synchronous                      | <a href="#">Apply online</a>                              | When a group is matched, tutors will provide tutees with online login information for each session | Select courses are not supported by Tutoring Services. Please see <a href="#">Tutoring Services FAQ</a> for complete information. |
| <b>Requested Workshops</b>             | Faculty<br>Staff<br>Student Orgs | Online asynchronous                     | Not applicable  | Not applicable   | No request needed to use <a href="#">pre-recorded workshop videos</a> on website.   |

\*Due to potential unforeseen obstacles that undergraduate ASC peer educators may encounter as they navigate the challenges related to COVID-19, some sessions may be modified, cancelled, or suspended. In all cases, communication will be sent as soon as possible to notify students and campus partners of any changes.

**PLEASE NOTE:**

**PSYCH 131, Supplemental Instruction, and the ASC-Hosted Workshop Series are not offered during summer sessions.**