

January 27, 2021

Greetings Iowa State Community:

The Academic Success Center (ASC) looks forward to serving students during the spring semester by offering a full array of high-quality, interactive academic support services, that remain grounded in our [mission](#). Services will continue using the delivery methods employed in Fall 2020, largely online delivery, with enhanced outreach efforts to connect more students to ASC services. Our goal is to continue to ensure services are consistent, equitable, and accessible regardless of course delivery method, physical location of the student, or the health status of student users and student employees. More information and resources can be found on our [Spring 2021 Service Delivery Website](#).

Academic Coaching and Outreach

COACHING APPOINTMENTS

- Online video meeting
- Phone call

WORKSHOPS

- **In-Person Visits:** Currently suspended. Requested workshops can be delivered synchronously or asynchronously. See below for details.
- **Synchronous Online:** Campus partners or student organizations may use the ASC [online request form](#) for online interactive synchronous workshops. Requestors will be responsible for printing or posting any handout materials for the workshop (ASC will provide electronic files).
- **Asynchronous Online:** Campus partners or student organizations may use pre-recorded, non-interactive video workshops. There are four standard workshops available and they are not customizable. These videos can be found [here](#).
- **ASC Hosted Workshop Schedule:** Currently scheduled for synchronous online delivery. The schedule can be found [here](#). Pre-registration is required and that link will be posted on the schedule approximately one month before workshop dates.

SMART START

- Individual student appointments available by online video meeting or phone call. Scheduling can be done on AccessPlus using ISU appointments.

Information about Academic Coaching and Outreach will be updated on the [Academic Coaching and Outreach](#) web pages throughout the spring.

PSYCH 131: Academic Learning Skills Course

PSYCH 131 will be delivered online for spring 2021. The curriculum will include both asynchronous and synchronous components. Students will meet online using a video conferencing platform during their scheduled lecture time.

Supplemental Instruction (SI)

SI will be facilitated online via synchronous video three times per week for all courses it supports. SI leaders will receive initial training, continuing education opportunities, and support to effectively deliver online interactive learning experiences for students. SI attendance is voluntary and students do not need

to sign up to attend. More information about SI will be updated on the [SI website](#) throughout the spring and the [SI schedule](#) will be posted at the end of the first week of classes.

Tutoring Services

Tutoring Services will offer small group tutoring online via synchronous video. Groups are facilitated two times per week at regularly scheduled times. Tutors will receive training, continuing education opportunities, and support to effectively deliver online interactive learning experiences for students. As always, requesting a tutor is not a guarantee as matching depends on student availability and whether a qualified tutor has been hired and is available. More information about Tutoring Services will be updated on the [Tutoring Services website](#) throughout the spring and students can submit [requests](#) for spring tutoring until April 11.

If students have a documented disability and need reasonable accommodations to access Academic Success Center services, they need to contact the Student Accessibility Services (SAS) by email at accessibility@iastate.edu or phone at 515-294-7220.

Contact information for each ASC service is as follows:

General Inquiries: whipplek@iastate.edu or success@iastate.edu

Academic Coaching and Outreach: amg1@iastate.edu

Supplemental Instruction: sistaff@iastate.edu

Tutoring Services: rgnation@iastate.edu

PSYCH 131: leolsen@iastate.edu

Thank you for your support in helping students get connected to ASC services. We are all still in this together and the ASC's commitment to helping Cyclones succeed remains.

Sincerely,



Katie Whipple
Director, Academic Success Center
whipplek@iastate.edu

