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IOWA STATE UNIVERSITY
Academic Success Center

ASC Service Delivery Plan: Spring 2021					
Service	Target Population	Delivery Method*	How to Schedule Service	How to Access Service	Notes
Academic Coaching	All students	Online synchronous video or phone call.	Schedule on ISU Appointments with: Adriana Gonzalez-Elliott or Caroline Quinn.	Coach will follow-up with instructions once a request is made.	
Online Resources/ Handouts	All Students Faculty Staff	ASC Website	Not Applicable	ASC Website	
PSYCH 131	Students enrolled in the course	Online synchronous and asynchronous components. Students will meet online during their scheduled lecture time.	Not Applicable	PSYCH 131 will be housed in Canvas. Instructors will communicate instructions for online meetings.	PSYCH 131 is a collaborative partnership between the Psychology Department and the ASC.
Smart Start Coaching	Smart Start program participants	Online synchronous video or phone call.	Follow instructions on email from coach. Schedule 1:1s using ISU Appointments.	Coach will follow-up with instructions once a request is made.	
Supplemental Instruction	Students enrolled in SI supported courses	Online synchronous	The SI Schedule will be posted at www.si.iastate.edu at the end of the first week of classes.	SI Leaders will post online session login information to their individual leader websites	SI Leaders will continue the practice of attending lecture for their supported courses.
Tutoring Services	All students	Online synchronous	Apply online through April 11, 2021.	When a group is matched, tutors will provide tutees with online login information for each session	Select courses are not supported by Tutoring Services. Please see Tutoring Services FAQ for complete information.
Requested Workshops	Faculty Staff Student Orgs	Online synchronous, online asynchronous	Complete request form .	Follow instructions provided after request is approved.	No request needed to use pre-recorded workshop videos on website.
ASC Hosted Workshops	All Students	Online synchronous	Spring schedule located here . Registration is required. Registration links posted approximately one month prior to workshop date.	Follow instructions provided after successful registration.	

*Due to potential unforeseen obstacles that undergraduate ASC peer educators may encounter as they navigate the challenges related to COVID-19, some sessions may be modified, cancelled, or suspended. In all cases, communication will be sent as soon as possible to notify students and campus partners of any changes.