How to Access Online Academic Coaching

Academic Coaches will continue to conduct coaching sessions for the spring 2020 semester. All coaching sessions will be held virtually through WebEx. You can find the login information for WebEx here: https://web.iastate.edu/signons/

New appointments can still be scheduled during this time, find instructions below. Students will be able to schedule a first appointment until April 10th. Please e-mail acteam@iastate.edu if you have any questions regarding Academic Coaching.

How do I arrange a coaching appointment?

Students can now schedule their first academic coaching appointment through ISU appointments.

1. Log in to AccessPlus
2. Click on the red “Student” tab
3. Locate “ISU Appointments” from the listing in the menu on the left-hand side
4. Read the message on the screen and click “Continue”
5. From there, please click the blue “Schedule Campus Appointment” button
6. When asked to select “Appointment Type” please select Academic Success Center
7. When asked to select “Reason for Appointment” please choose ASC: Academic Coaching- First Appointment (if you choose any other available option, no times will populate. After your first meeting, your coach is responsible for setting up all future appointments).
8. When asked to “Select Staff Member”, please leave that blank
9. Students will then receive the following message when their appointment is created:

   Thank you for scheduling an academic coaching appointment, as a result of the online education period all coaching appointments will now be virtual.

   You should plan to receive an email from your Academic Coach regarding how to access your virtual appointment no later than 24 hours before your scheduled time.

   If you have any questions or concerns about your appointment please email ____@iastate.edu or call ______. Thank you for your patience and I look forward to meeting with you!

What will my Academic Coaching appointment look like?

The goal of online Academic Coaching appointments will be to provide the same support within the context of this online instructional period. We will be adaptive to new or various needs due to these unusual circumstances. These appointments can also be points to check-in and problem solve together. Our team is currently researching best practices for virtual support. We have modified various resources to be editable so students can work on these live and on their own. All appointments will be held in CDT.